



*Arcadia*  
Association of Realtors®



NATIONAL ASSOCIATION  
OF REALTORS®  
*The Voice for Real Estate®*

**Director Committee Report**

Director name: Andy Bencosme

Committee name and position on Committee: Professional Standards Cmte, Member

Committee meeting date and time: 1/23/2014 8:00 a.m.

Please list the top 3 items discussed at your meeting and the eventual outcome, if applicable:

- Item discussed: Code of Ethics changes  
Outcome achieved: Discussion updates to NAR Code of Ethics
- Item discussed: Excellence in Ethics program  
Outcome achieved: Task Force formed to create a new ethics program
- Item discussed: Discipline Guidelines  
Outcome achieved: Presentation of how to craft discipline in cases

Please summarize your meeting in one paragraph:

Code of Ethics was changed to include gender identity as a protected group, to clarify that a REALTOR may not attempt to unilaterally change compensation after accepting an offer and to set competency standards for BPO's. A task force was formed to study the idea of an excellence in ethics program that would include classes, service and government affairs where a REALTOR could earn a pin or certification. There was a discussion on how to craft discipline when REALTORS are found to have violated an ethical rule.